

## Terms of Trade

- Payment in full is due on the day of your consultation unless you have set up an automatic payment.
- You are welcome to pay on the day of consultation via internet banking to 03-0767-0333775-000 stating your name and chart number as the reference.
- An automatic payment or direct debit arrangement is a good way of managing the costs of your healthcare. If you have set up this type of payment arrangement, and wish to cancel it, please let us know beforehand.
- If there is a failure to pay fees, and after we have taken steps with you to manage your debt without success, we will involve a debt collection agency. Any fees incurred in debt recovery will be passed on to the account holder.
- If you have any concerns about managing the costs of your healthcare please talk to our accounts manager about options for you.
- If you do not attend for a booked appointment, and you have not contacted us to cancel the appointment, we reserve the right to charge a full non-attendance fee, a charge may also apply to under 14 year old's.
- All casual and non-resident fees are payable **PRIOR** to the consultation or service being provided.
- All vaccines which are not part of the New Zealand Immunisation Schedule, eg travel vaccines, are to be paid for **BEFORE** they are given.

**I have read and agree to the terms of trade:**

**Patient's Name:**

**Signed by patient:**

**Signed on patient's behalf:** \_\_\_\_\_ **Name:**